



October 17, 2018

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Attorney General George Jepsen
Office of the Attorney General
Privacy and Data Security Dept.
55 Elm Street
Hartford, Connecticut 06106
ag.breach@ct.gov

Re: Data Security Incident

Dear Attorney General Jepsen:

We represent McGlinchey Stafford, PLLC with respect to an incident involving the potential exposure of certain personal information described in detail below.

1. Nature of the possible security breach or unauthorized use or access

On September 7, 2018, McGlinchey Stafford, PLLC discovered that individuals' personal information may have been obtained by an unauthorized third party as the result of a phishing attack. After learning that spam emails were sent from an employee's email account to other employees in the firm, McGlinchey Stafford, PLLC immediately engaged computer experts to determine whether information in the account was at risk. The investigation determined that an unknown, unauthorized third party gained access to the employee's account, and could have viewed documents that contained individuals' names and Social Security numbers.

2. Number of Connecticut residents potentially affected

Approximately two (2) Connecticut residents were affected in this potential incident. A copy of the notification letter sent to the potentially impacted individuals on October 16, 2018, is included with this letter, which informs these Connecticut residents about the 24 months of credit monitoring and identity theft protection services that is being offered to them.

3. Steps McGlinchey Stafford, PLLC has taken or plans to take relating to the potential incident

McGlinchey Stafford, PLLC has taken steps to prevent a similar event from occurring in the future, including reviewing and revising their information security policies and resetting employees' access credentials to ensure their systems are secure.

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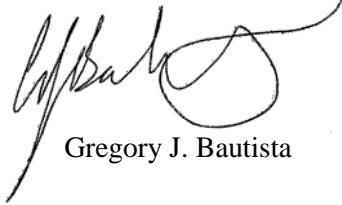
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4. Other notification and contact information

If you have any additional questions, please contact me at Gregory.Bautista@wilsonelser.com or (914) 872-7839.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Gregory J. Bautista

October 16, 2018

Account Number:
Property Address:

Dear Mr. [REDACTED]

We are writing to inform you of an incident involving a law firm, McGlinchey Stafford PLLC, which may have resulted in the disclosure of your name and Social Security number. McGlinchey Stafford PLLC obtained your information in connection with legal service provided to our organization. This letter contains information about what occurred and services McGlinchey Stafford PLLC is offering to protect your information.

On September 7, 2018, McGlinchey Stafford PLLC discovered that personal information in an employee's email account may have been accessed by an unauthorized third party as the result of a phishing attack. After learning that employees of the firm had received spam emails, they immediately engaged computer experts to determine whether information in the employee's account was at risk. The investigation determined that an unknown, unauthorized third party gained access to the employee's account, and could have viewed documents that contained your name and Social Security number.

The investigation did not identify specific activity around your information, and at this time, there is no indication that your information has been accessed or used by the unauthorized party. Out of an abundance of caution, we have arranged for you to enroll with ID Experts®, an incident response and recovery services expert, to provide you with MyIDCare™ services at no cost to you. MyIDCare services include:

- 24 months Credit Monitoring and CyberScan monitoring;
- \$1,000,000 insurance reimbursement policy;
- Exclusive educational materials; and
- Fully managed Identity Theft Recovery Services (with this protection, MyIDCare will help you resolve issues if your identity is compromised).

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-800-939-4170 or going to <https://app.myidcare.com/account-creation/protect>. We have provided the following Enrollment Codes, [REDACTED]. Please note the deadline to enroll is 90 days. Please review the Additional Important Information on the second page of this letter to learn about the additional steps you can take to protect your information at no cost (for example, by asking a consumer reporting agency to place a fraud alert or security freeze on your consumer report information).

McGlinchey Stafford PLLC is continuing to take steps to prevent a similar event from occurring in the future, including reviewing and revising their policies and resetting employees' access credentials to ensure their systems are secure.

We sincerely regret any inconvenience that this incident may cause you. Should you have any questions or concerns about this incident, please contact our Ombudsman Department at 866-662-0035, option 3. Representatives are available Monday through Friday between the hours of 10:00 a.m. and 7:00 p.m., Eastern Time. To access account information, schedule payments, and review loss mitigation status, please login in to SPS's website www.spbservicing.com.

Sincerely,

Lorna Paden
Customer Advocate

Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

Rhode Island Office of the Attorney General
Consumer Protection
150 South Main Street
Providence RI 02903
1-401-274-4400
www.riag.ri.gov

North Carolina Office of the Attorney General
Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Ave, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf) or Experian (<https://www.experian.com/fraud/center.html>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a freeze. You may obtain a free security freeze by contacting any one or more of the three national consumer reporting agencies:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
www.freeze.equifax.com
800-525-6285

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
www.experian.com/freeze
888-397-3742

TransUnion (FVAD)
P.O. Box 2000
Chester, PA 19022
freeze.transunion.com
800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.